



Germantown Avenue Crisis Ministry
35 West Chelton Avenue Phila., PA 19144
215-843-2340

www.crisisministry.org
info@crisisministry.org

Volunteer Opportunities

Germantown Avenue Crisis Ministry is open Monday through Thursday, 9am -2pm. We provide a variety of social services and operate a Food Cupboard that distributes packages weekly, Thursday 10 – noon. We have a small staff and rely on the support of Volunteers. There are many opportunities for you to share your expertise.

Benefits:

- Serving the community
- Gained insight regarding the experience of our neighbors
- Gain or share your job skills and experience
- Enable staff to have more time for individual attention to clients

Office Opportunities: Monday through Wednesday, some Thursdays

Receptionist/Intake – Answer telephones, answer the door, schedule appointments. Provide general office support and data entry.

Client Service Specialist – Work directly with clients to assess their needs and provide referrals. This can be done as a generalist or specialist, trained in a specific area, i.e., Housing or Energy.

Data Entry – Enter Salesforce billing for ECA services. Enter, update contact lists, mailings, spreadsheets as needed.

Advisory Team

This is a new initiative. Participants will be a think tank and sounding board to provide GACM community support and input regarding opportunities, issues, recommendations, and programs. Most meetings will be held on-line.

Outreach Team

Ambassadors who connect GACM to congregations, businesses, organizations, and individuals with whom we should partner. This can be a short-term project helping the ministry connect to specific groups. Or, it may be project based i.e. supporting the holiday initiatives.

Social Media

Volunteers will support the work of GACM's Digital and Social Marketing professional ensuring communication across all social media platforms is current, relevant and engaging. (Website, Instagram, Facebook etc.)

Food Cupboard Opportunities: Tuesday and Thursday

Truck Team – Weekly Tuesday pick up of food and other donations. Approximately 3 hours between 9:30 am and 12:30. Lifting and bending required. Help may be needed with special collections on other days.

Drivers – Mini-bus Driver needed for the Tuesday food pickup. Approximately 3 hours between 9:30 am and 12:30. Current driver's license and training to use the FPCG minibus required.

Personal Vehicle driver as needed, to pick up donations. Drivers also needed for special collections.

Stock – Sort and stock shelves, pack bags. Maintain Cupboard per health and safety standards. Service needed on Tuesday and Thursday.

Distribution Team Distribution Team Volunteers support the Thursday Food distribution.

Set-up: Thursday 8:30 -10. Assist with tent and table set up for the outdoor distribution.

Break-down: 11:30 -12:30 Assist with breakdown of tents and tables, return food to storage area, etc.

Servers: Interact with clients during distribution. Register clients, monitor tables, provide instruction regarding items and quantity available, pack and distribute bags, etc.

Lunch Prep – Volunteer to plan, prepare and serve lunch following Thursday's food distribution. Meal to serve 10 -12 people. The task is coordinated with Food Cupboard point person.

Need more information?

Email: info@crisisministry.org

Call: 215-843-2340 to

Schedule an office visit.

We promise to provide you with training and ongoing support!

We guarantee you will feel appreciated as you help neighbors in need.